

The University Ombudsperson: A Confidential Resource for Faculty

Presented by Diane J. Levin, J.D.

Certified Organizational Ombuds Practitioner®

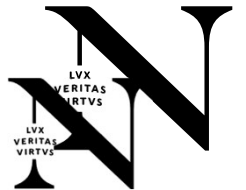
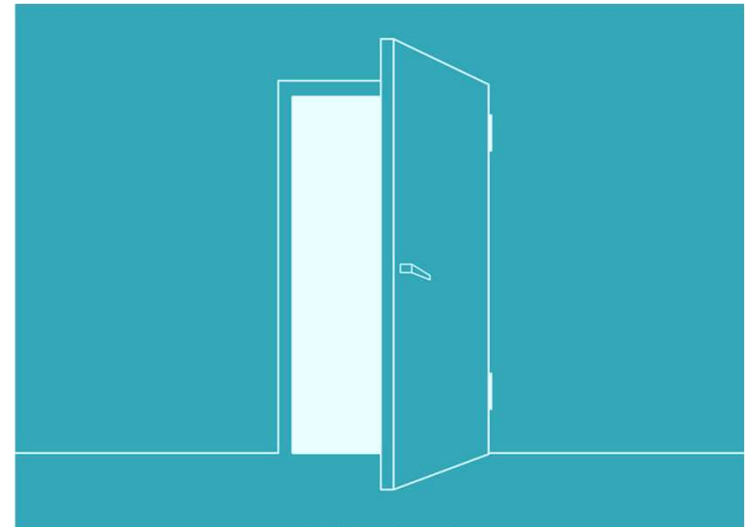
New Faculty Orientation

August 20, 2024



The Ombuds Office

- Provides confidential assistance to employees across the global university network for all work-related concerns.
- Offers a safe place to discuss issues off the record and identify options and solutions.



Core Ombuds Office Principles

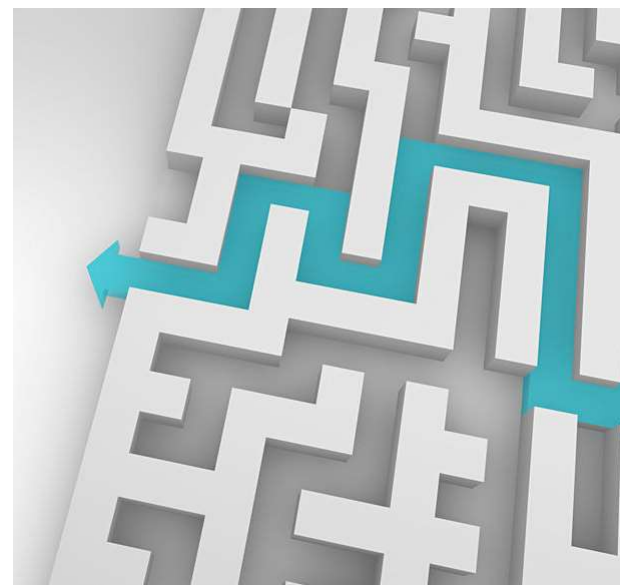
Operates under the Code of Ethics and Standards of Practice of the International Ombuds Association:

- Confidentiality
- Independence
- Impartiality
- Informality



Examples of Concerns Faculty Raise

- Interpersonal conflicts and workplace climate
- Workload or compensation concerns
- Career-related issues
- Access to lab space or other resources
- Environmental, health, safety, and security issues
- Academic freedom
- Equity and inclusion concerns
- Clarification of a university policy or process
- Ethical dilemmas
- **Any issue at all affecting faculty in their work**



Supporting University Faculty

- Provides confidential consultation
- Connects faculty to information, resources, and options
- Offers coaching for success in critical conversations
- Provides informal mediation and facilitation
- Delivers anonymized feedback to the university about broad faculty trends



Contacting the Ombuds Office



Diane Levin, J.D. (she/her)
University Ombudsperson
Certified Organizational Ombuds Practitioner®

Office: 617.373.3362

Private mobile: 351.207.0220

Ombuds@northeastern.edu

<https://ombuds.northeastern.edu>

