08.19.25

Technology Solutions and Services
New Faculty Orientation

Northeastern University

Jennifer Brant-Gargan

Chief Information Officer

Welcome!

Marcus Robinson

Deputy CIO,

AVP for Engagement
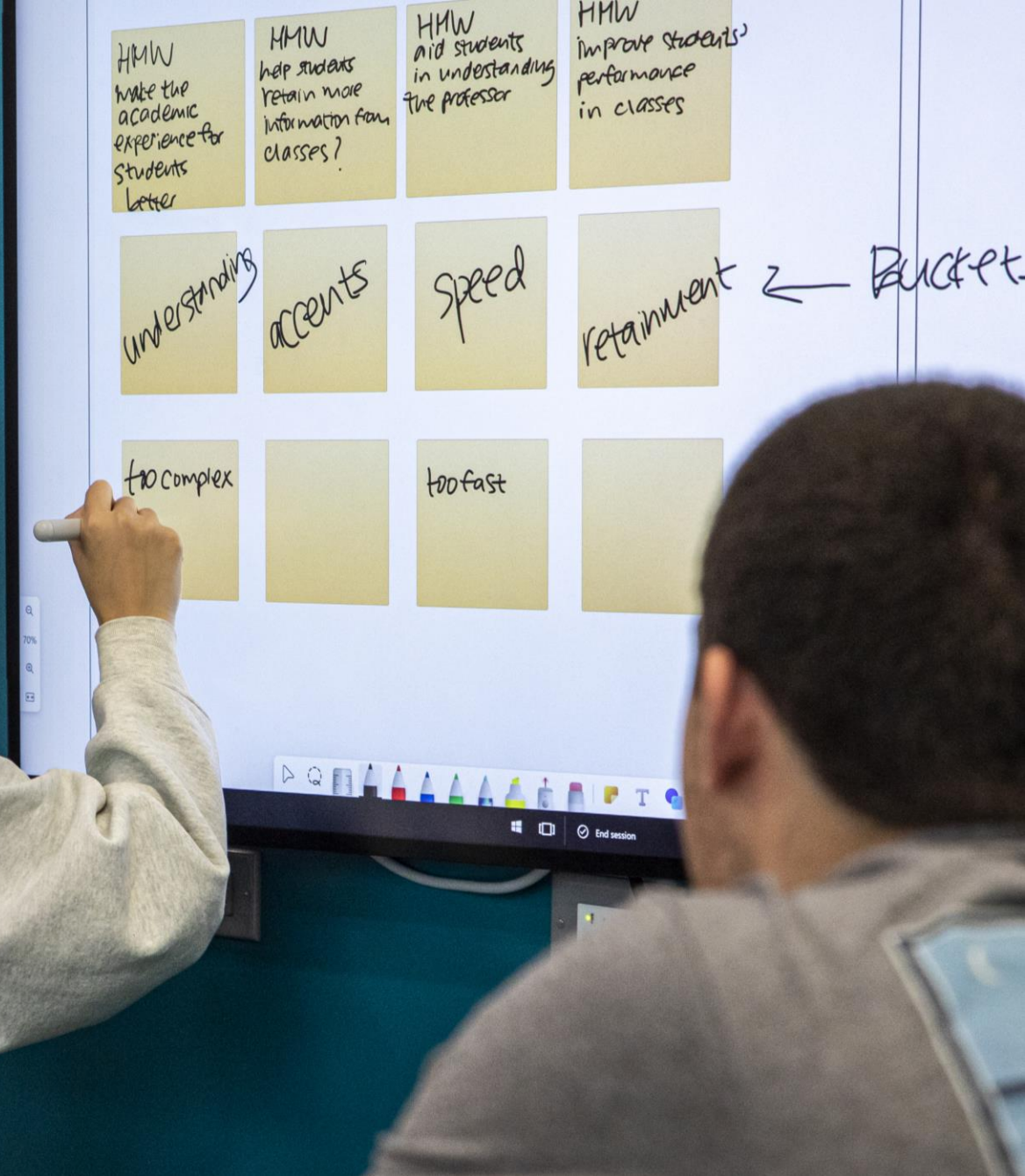
and Experience

Jason Jones

Assistant Director,

Teaching and Learning

with Technology

Ryan Bender

Director,

Digital University

Solutions and Experience

Creating Learning Experiences with Technology

Teaching and learning

Northeastern University

Teaching with Technology

Learning Management System

Canvas provides a centralized platform for course content, assignments, and student engagement—streamlining your teaching workflow and enhancing the learning experience.

canvas.northeastern.edu

Academic Technologies Consulting and Support

Partner with our expert team for personalized guidance on integrating technology into your teaching and getting the most out of the learning management system at Northeastern.
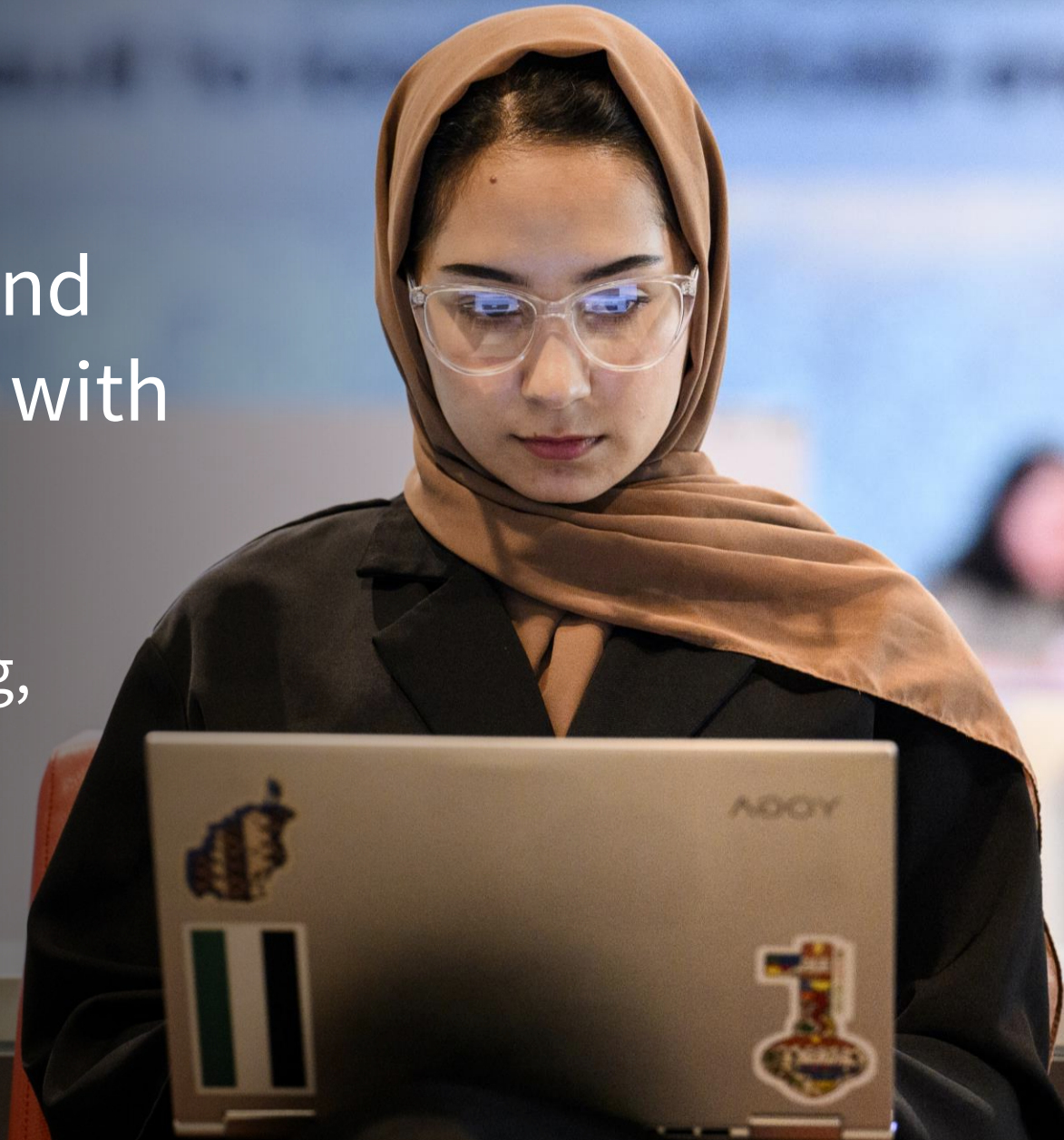
athelp@northeastern.edu

Classroom Technology

See and explore your classroom's technology capabilities and resources before you teach, ensuring you're prepared to deliver engaging, tech-enhanced instruction.

classroom.northeastern.edu

Productivity and Collaboration with Technology

Solutions, training, and consulting

Northeastern University

Digital Solutions

Communication and Collaboration

Full suite of **Microsoft 365 apps**, including **Teams** and **Copilot Chat,** available to you anywhere, anytime in the cloud—enabling you to collaborate with anyone. **microsoft365.northeastern.edu**

Productivity

The **Employee Hub** provides quick, easy access to productivity tools and other resources to help manage your work more efficiently. **me.northeastern.edu**

Training and Consults

Comprehensive **technology training** resources and personalized **consultation services** to help you master the tools and systems essential to your role. **training.its.northeastern.edu**
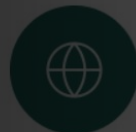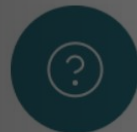
at Northeastern   Technology ⌄

rtheastern
ormation Technology Services

🔍   Explore Services   Find Answers   Report an Issue   Classrooms   Contact ITS   Log in

24/7 Help with Technology

Find Your Tech Resources

Search for Services and Answers   🔍

Global customer experience

Get Started

Tech resources that jumpstart your journey to success.

🌐

Explore Services

❓

Find Answers

⊗

Report an Issue

Chat

Northeastern University   N

Get Help Anytime, From Anywhere

Online: **service.northeastern.edu/tech**

Phone: **617.373.HELP [4357]**

Email: **help@northeastern.edu**

In-Person: **Tech Bar, 1st Floor, Snell Library**

Connect to Tech Faculty Guide

Your resource hub for technology services and faculty-specific tools—helping you navigate Northeastern's digital ecosystem in one place.

connect-to-tech.northeastern.edu/faculty

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Questions, welcomed!