



NORTHEASTERN UNIVERSITY

# Office of Global Services

February 1<sup>st</sup>, 2017

# Mission

The Office of Global Services (OGS) **advances the international community** of Northeastern through **ensuring immigration compliance** while **providing transformational services** for **successful** academic, professional, and cultural **experiences**.

The OGS **collaborates** with **partners** across the Northeastern campuses and beyond to **enhance** the University's **global character and network**.

# Highlights of OGS Services

## Production and total number of student and scholars served (AY 2015-2016)

- Pre-Arrival, Compliance, and Employment Cases (production e-Forms): 14,870
- J-1/J-2 Exchange Visitors Served: 504
- F-1 Served: 11,702
- **Total Served: 12,206 (3<sup>rd</sup> highest enrollment of international students and scholars in the country—ICE data)**

## Campus engagement and student support

- More than 5,000 students participated in over 100 events and programs hosted or sponsored by OGS

# Serving Growth of Regional Campuses

- Silicon Valley to host first cohort of F-1 students in Spring 2017
- Charlotte to host first cohort of F-1 students in Summer 2017
- Expansion of space and programs in Seattle campus

# New Strategies

- > **Shift to proactive** relationships with schools and colleges
  
- > **Streamlined processes** and re-investment in OGS systems resulting in better student service
  - CPT and OPT sessions: Personalized service and customized solutions
  - Staff skillset enhancement to advise students on multiple aspects of SEVIS: “Specialists” also become “Generalists”
  
- > **Programming**
  - Expansion of Jumpstart events to include graduate students -- in China and India
  - Webinars for incoming graduate students
  - Expansion of social media platforms and new website
  - Collaboration with GEO and OGC to host faculty forum



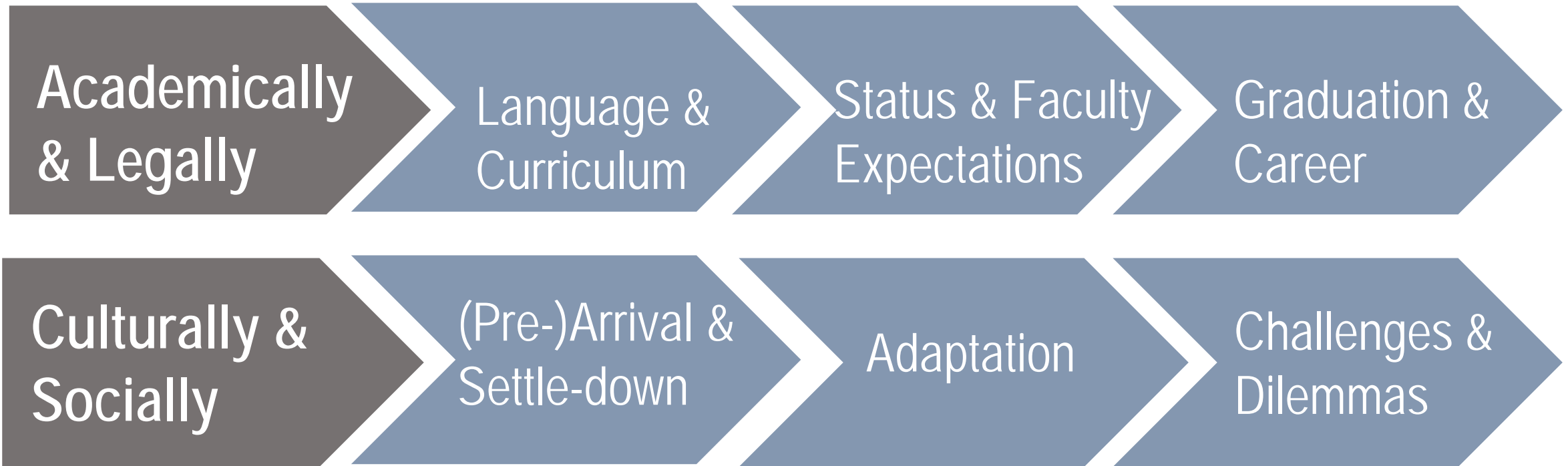
# Moving Forward

- > Enrich the existing infrastructure to better support international students academically, culturally, and globally -- Develop and implement cross-departmental strategies for international student success
- > Recognize and celebrate our diverse body of students, faculty, staff, and alumni through cross-cultural programs
- > Personalize programming based on varying student interests
- > Collaborate with faculty to maximize student experience



# International Student Experience

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# Opportunities and Need for Faculty

- > **Participate in orientation** to discuss academic differences, expectations, social interaction beyond classroom
- > **Mentor** students and **direct** them to the available resources
- > **Facilitate with OGS:** Customize programs/to meet student needs -- American pop culture; research; global leadership and entrepreneurship
- > **Involve and explore:** Identify students from regions of faculty interest for entrepreneurship, research opportunities/collaboration – especially graduate students



# Your Success and Best Practice – we'd like to hear

Success stories to share:

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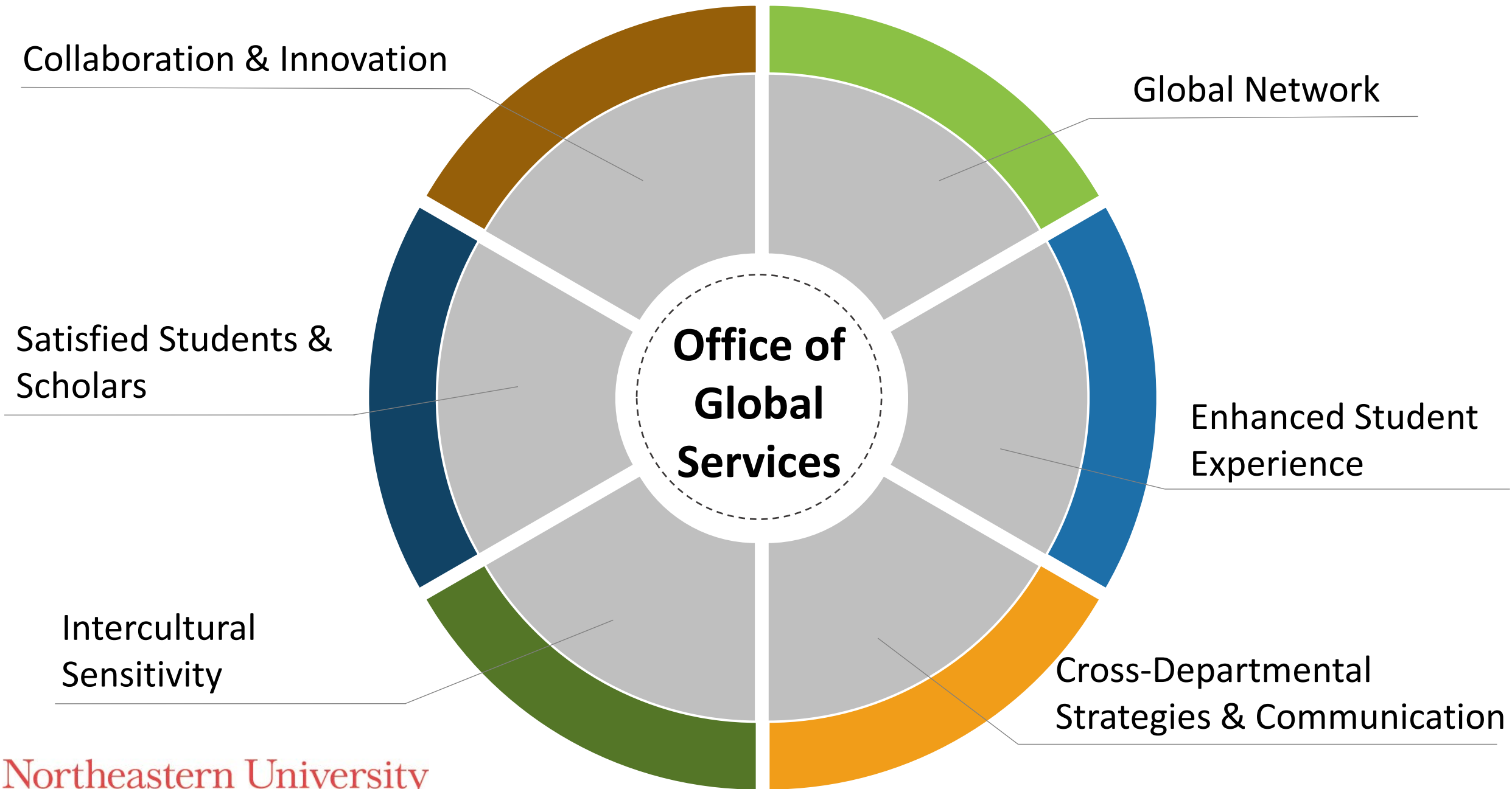
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Best practices and suggestions:

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Collaboration & Innovation

Global Network

Satisfied Students & Scholars

Enhanced Student Experience

Intercultural Sensitivity

Cross-Departmental Strategies & Communication

# OGS New Structure

